



CREATIVE DOOR

Lead Garage Door Technician

Job Category:

Field/Service

Type:

Full Time, On-Site

Location:

64 Hoka St, Winnipeg, MB, R2C 3N2

Description:

We have an immediate opening for a Lead Garage Door Technician in our Winnipeg Branch. Reporting to the Field Operations Manager, the Lead Technician will service and install overhead doors. This role is a permanent, full-time position. There is the possibility of on call and overtime.

Responsibilities:

- Installing Sectional (includes FinDoor), Rolling steel, Fire Doors, High Speed Doors, Security Grilles, Roll Shutters, Bifold
- Servicing, and diagnose problems, provide solutions, and carry out required work on overhead doors
- Regularly communicate and coordinate with the scheduler on problem solving, provide solutions and required parts if needed.
- Welding for installation or repair if required
- Effectively assess job scope at the beginning of each job and note any discrepancies to your scheduler immediately- ie: product warranty, site conditions, and safety
- Out of town travel for installation and service work, not limited to weekdays
- Provide estimates for how many person-hours are required for a service call, and the cost to fix versus replace doors
- Must be able to lift at least 75 pounds or more depending on job scope (residential VS commercial)
- Must be able to work outside in all different weather conditions, including



CREATIVE DOOR

cold and extreme heat. Lifting, pulling, climbing, standing, sitting, lying down, squatting and kneeling and managing equipment and tools required

- Complete all required paperwork daily and submitted on time at the end of each work day- ie: timesheets, FHSA's, job workorder with clear notes and part #'s
- If needed, on the on-call rotation for Service
- Must be able to successfully pass pre-employment screening requirements including drug, alcohol, and health assessment when requested for job specific sites without notice
- Valid Driver's License and the ability to transport product on trailers and manlifts (on trailers) to and from sites safely
- Strong safety mindset
- Daily attendance and punctuality
- Accountable to making sure safety training and tickets are up to date and valid- clearly communicate to scheduler on required renewals- such as Fall Protection, OSHA Elevated Work Platform, Standard First Aid, CSTS, etc)
- Execute on other duties or tasks within the operations department, as assigned

Qualifications:

- Experience in a Service/Installation Industry
- Experience in related trades or construction
- Possess a valid driver's license
- CDI Certification is an asset but not a requirement
- Relevant safety training and tickets are an asset (such as OSHA Fall Protection, OSHA Elevated Work Platform, Standard First Aid, CSTS, BSO)
- Experience servicing/installing overhead doors is strongly preferred
- Wearing a hard hat and other PPE is mandatory for this safety sensitive role
- Must be able to lift up to 75 pounds
- Must be able to work outside in all different weather conditions, including



CREATIVE DOOR

cold and extreme heat. Lifting, pulling, climbing, standing, sitting, lying down, squatting and kneeling and managing equipment and tools required

- Must be able to successfully pass pre-employment screening requirements including drug, alcohol and health assessment
- New hire candidates will be required to provide a current Driver's Abstract at their own cost

We Offer:

- A positive work environment with competitive pay and an excellent benefit plan
- Encouragement and support for our Technicians and Installers in obtaining CDI Certification
- Comprehensive technical, safety and product training provided
- Opportunity to build a long-term career with upward mobility
- Excellent Health and Dental benefits offered for full time employees
- COR Certified workplace
- Equal opportunity employer

To Apply:

If this career opportunity sounds like the right fit for you, apply online with your resume and include your salary expectations. Please add "Lead Garage Door Technician – Winnipeg " to the subject line of all correspondence.

Applications will be accepted until the position has been filled.